NEXTCARE COMPLAINT PROCESS

Raise formal complaint

Telephone

Bahrain	+973 1 738 2564
Egypt	19154
KSA	920003055
Kuwait	+965 2 241 3385
Lebanon	+961 1 504000
Morocco	+212 520486400
Oman	+968 2 465 5801
Qatar	+974 4 434 1057
Tunisia	+216 70 029 520
UAE	+971 4 270 8800

Email

Bahrain, Kuwait, Oman, Qatar and UAE
customercare@nextcarehealth.com
Egypt
customercare.eg@nextcarehealth.com
Kingdom of Saudi Arabia
customer.care@nextcarehealth.com
Lebanon
membercare_leb@nextcarehealth.com
Morocco
claimscom_maroc@nextcarehealth.com
Tunisia
customercare-tn@nextcarehealth.com

Online Form

Submit a complaint

We will provide you with your Complaint Reference Number within one working day

We will investigate

We will revert to you within 7 working days

Dissatisfied?

In the event of an unsatisfactory response, or if you believe that your case needs to be escalated to a higher authority, please contact our administration at the email address below:

complaint.escalation@nextcarehealth.com