

# EASY ACCESS TO OUR DIGITAL HEALTH SERVICES

## ACCESS HEALTHCARE WHEREVER YOU ARE

Nextcare provides you with a seamless healthcare experience when you register on the MyNextcare app and ensure your healthcare journey is tailored to you.





## Digital Insurance Card

View and download your digital insurance card as follows:



**MyNextcare app**



**Nextcare website**

## Policy Coverage Information

Access information about your policy coverage as follows:



**MyNextcare app**



**Nextcare website**



**Virtual Assistant**



**WhatsApp**



**Facebook Messenger**

Reach out on WhatsApp on the below numbers:

- UAE, Bahrain, Kuwait, Oman: +971 56 344 8951
- Qatar: +974 5506 6687
- Lebanon: +961 81 504 015
- Egypt: +971 56 344 8951



## Symptom Checker

The symptom checker helps you identify the cause of your symptoms and provides you with the next steps in your treatment journey. In just 3 minutes, the symptom checker analyzes your input and offers suggestions, ensuring you get access to the appropriate care you need. Access the service as follows:



**MyNextcare app**



**Nextcare website**





## Search for a Medical Provider

Look for a doctor, hospital or pharmacy in your network near you and book an appointment directly. You can also quick search by specialty. Access the service as follows:



MyNextcare app



Nextcare website



Virtual Assistant

## Appointment Booking

Book an appointment with a doctor based on availability at the time convenient to you. Access the service as follows:



MyNextcare app



Nextcare website

## See a Doctor

A video consultation is just a few clicks away, enabling you to see a certified doctor from the comfort of your home. Access the service as follows:

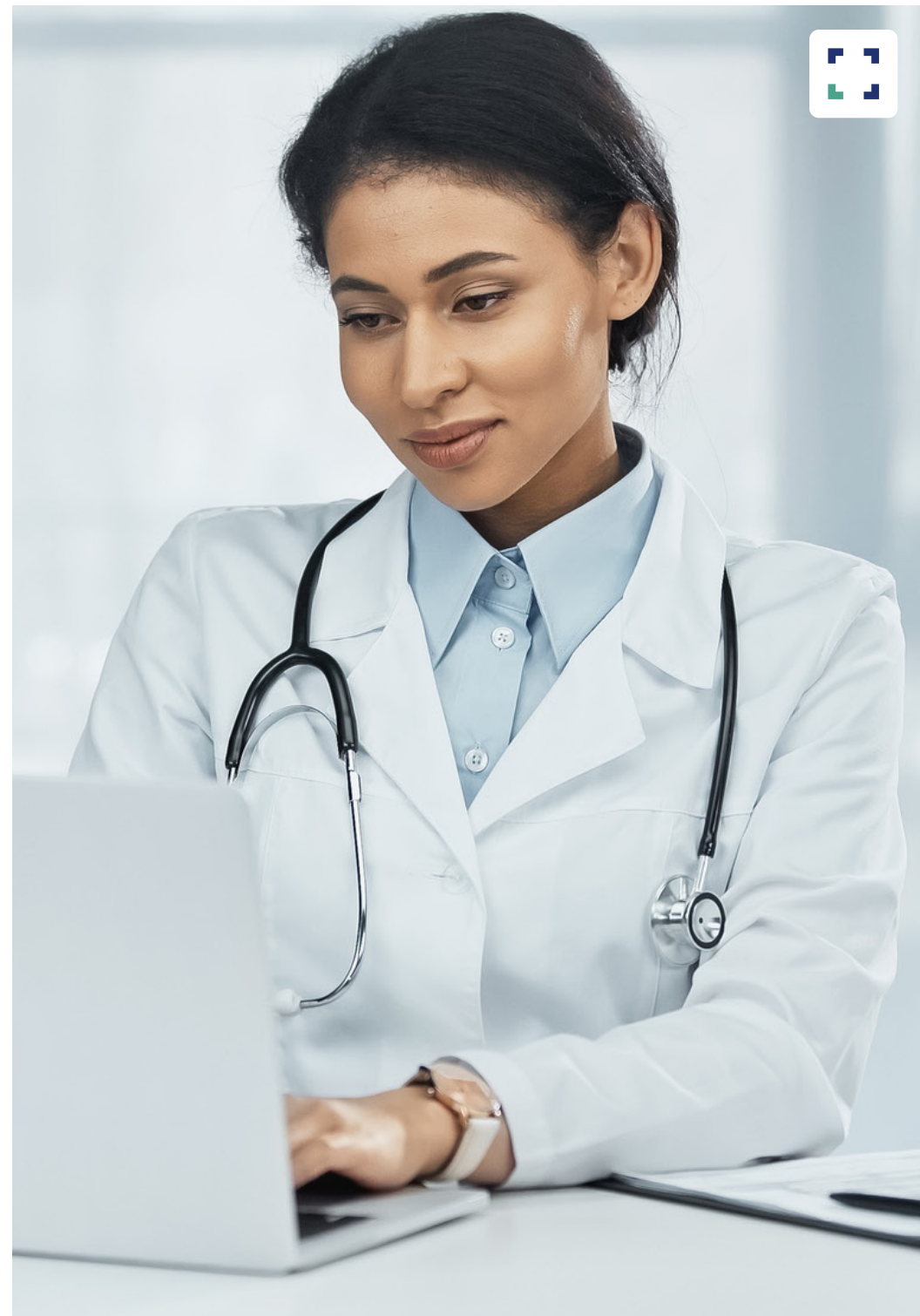


**MyNextcare app**



**Nextcare website**

For insurance plans with “Connected Health” coverage, members in the UAE are required to use this service to request a referral number before visiting a specialist in person. Alternatively, they could call +971 4 517 7325 between 7am-11pm from Sunday to Friday, or between 9am-6pm on Saturdays.







## Zoe, Virtual Assistant

Start a live chat with Zoe, our virtual assistant who can answer all of your questions related to your insurance, claims management and the available services. Zoe can be accessed by using the below:



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# MANAGE YOUR HEALTHCARE CONVENIENTLY

Scan the QR code to  
download the app on  
your mobile device, or  
access it via the website.



nextcare

