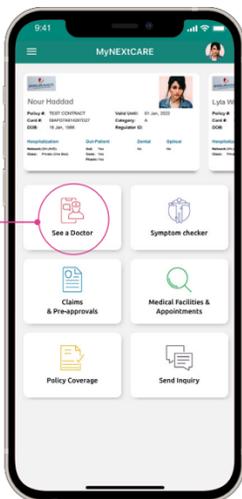


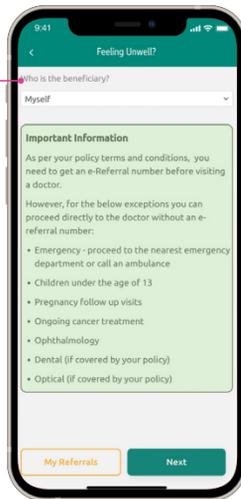
Using the MyNextcare app

1



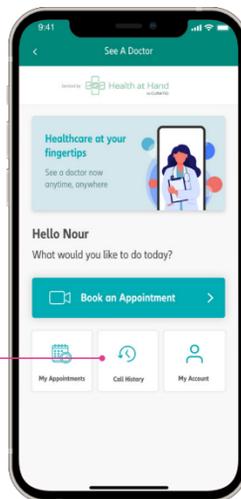
Click the 'See a Doctor' button on the homescreen.

2



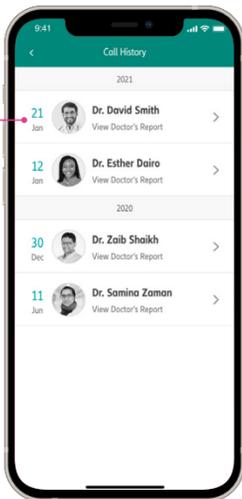
Select the patient from the list of family members.

3



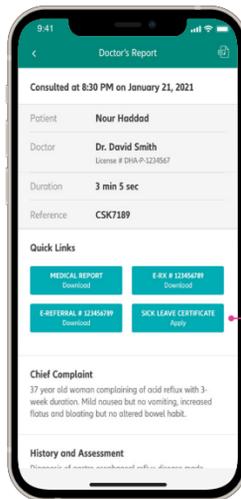
From the teleconsultation screen, click on 'Call History'.

4



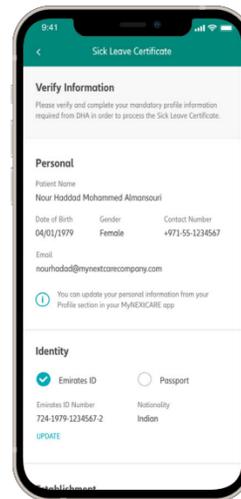
Select your consultation from the list.

5



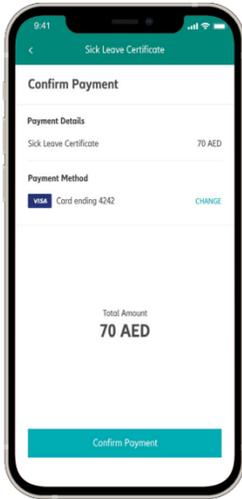
If your doctor confirms that a sick leave will be issued, you will see this button in the Doctor's Report section. Click on 'Sick Leave Certificate' to continue.

6



Verify your personal details. Make sure your Emirates ID or Passport copy are uploaded.

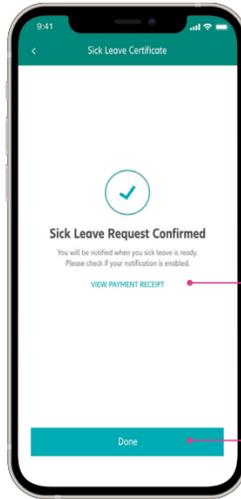
7



The Dubai Health Authority requires a payment of AED 70 to be made by the patient for each sick leave certificate.

Enter your credit card details and click on 'Confirm Payment' to submit your request.

8



You may click on **Payment Receipt** to see your payments.

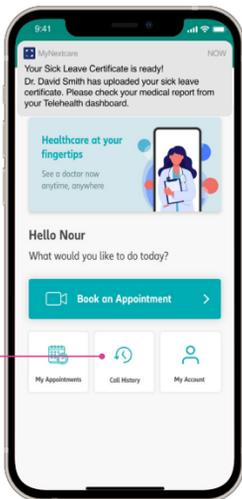
Click the 'Done' button to go to teleconsultation homescreen.

Please ensure your push notifications are turned on so you can be alerted when your sick leave certificate has been issued.

HOW TO DOWNLOAD YOUR SICK LEAVE CERTIFICATE

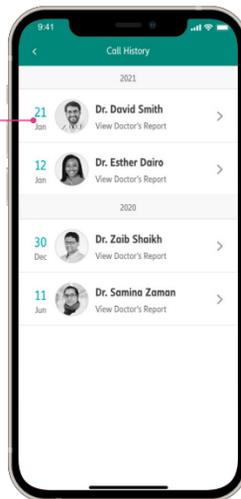
Once your sick leave certificate has been issued, you will receive a notification through the app.

9



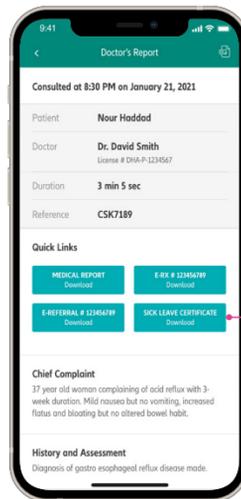
From the teleconsultation screen, click on 'Call History'.

10



Select your consultation from the list.

11



Click on 'Sick Leave Certificate' to download a PDF copy.