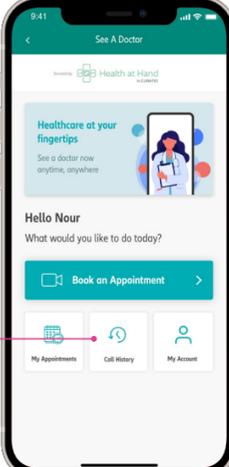


## HOW TO GET YOUR DOCTOR REPORT

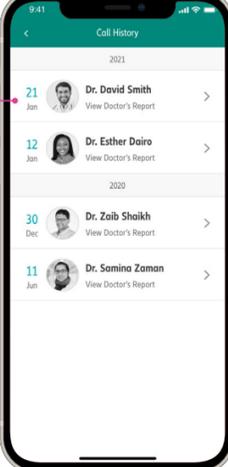
After the consultation you will receive a notification by email and on the app once your report is ready.

**1**



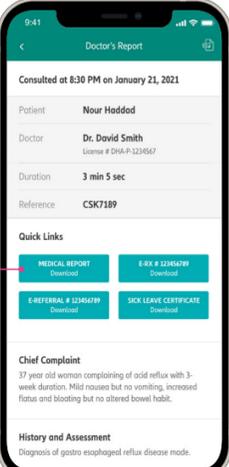
From the teleconsultation dashboard, please click on 'Call History'.

**2**



Select your consultation from the list.

**3**

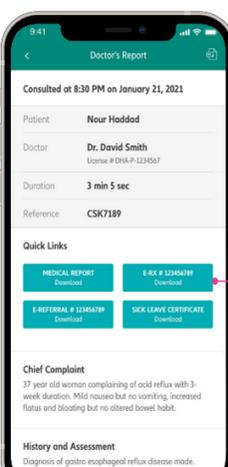


Click on 'Medical Report' to view and download your doctor's report.

## HOW TO GET YOUR E-PRESCRIPTION

Your e-Prescription number will be available on your Doctor's Report and will also be available as PDF when you download the Doctor's Report.

**4**



Click on E-RX ##### to view and download your e-prescription.

**5**



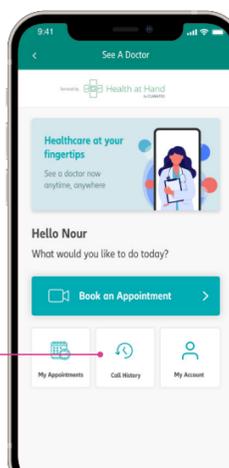
Click here to share or print your e-prescription.

## HOW TO GET YOUR E-REFERRAL

You can get your e-Referral number in two ways as follows:

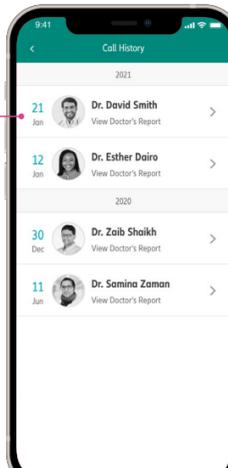
### 1- From your Doctor's Report

**1**



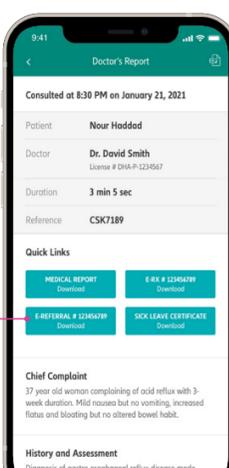
From the teleconsultation dashboard, please click on 'Call History'.

**2**



Select your consultation from the list.

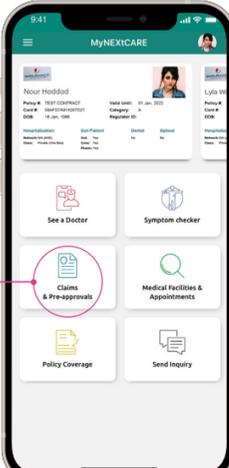
**3**



Click on E-REFERRAL ##### to view and download your e-referral.

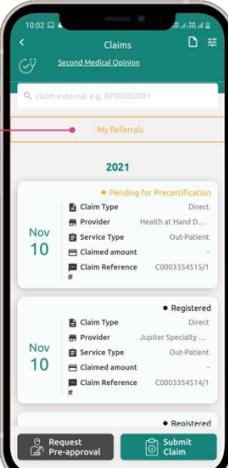
### 2- From the My Referrals located under Claims & Pre-approvals

**1**



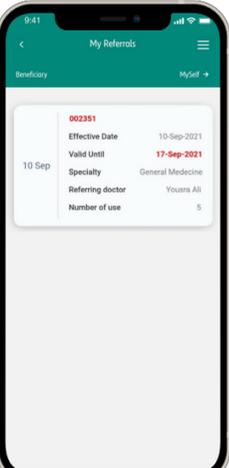
Click the 'Claims & Pre-approvals' button on the homescreen.

**2**



Click the 'My Referrals' button.

**3**



A list of your past and present referrals will be shown here.